



COMMONWEALTH of VIRGINIA

Department of Emergency Management

MICHAEL M. CLINE
State Coordinator

JANET L. CLEMENTS
Deputy Coordinator

L. RALPH JONES, JR.
Deputy Coordinator

10501 Trade Court
Richmond, Virginia 23236-3713
(804) 897-6500
(TDD) 674-2417
FAX (804) 897-6506

Disaster Field Office

7800 Carousel Lane • Richmond, VA 23294

FEMA-1491-DR-VA

Commonwealth Situation Report # 17

Thursday, October 2, 2003

1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted, to Virginia on September 18, 2003 and continuing. **29 confirmed deaths to date.** See Attachment 1 for disaster assistance designations.

2. Current State Priorities

- Ensure health, safety, and welfare of citizens and emergency workers.
- Ensure delivery of water and ice to disaster victims.
- Restore power.
- Monitor and track debris removal progress.
- Manage public expectations.
- Conduct PA applicant briefings.
- Continue community relations' contact with every designated jurisdiction.
- Coordinate with FEMA to expedite openings of Disaster Recovery Centers.
- Provide state representation at every general community meeting.

3. Response Activities

- **Transportation**
 - Midtown Tunnel between Norfolk and Portsmouth remains closed for flood repairs, detours available.
- **Communications**
 - **13,285 remaining troubles** to landline telephone services.

“Working to Protect People, Property and Our Communities”

- **Public Works**
 - A hotline, operated by the U.S. Army Corps of Engineers, is open for those needing information regarding debris removal and building contractors 1-866-880-1380. The lines are open from 7 a.m. to 7 p.m. daily.
- **Mass Care**
 - One American Red Cross shelter is open in Virginia Beach with **16** total residents. Boil Water Advisory remains in effect in **120** water systems.
 - Virginia Department of Health is coordinating *vector-borne disease efforts*. *The Vector Control Plan Scope of Work submitted to VDEM September 30 has been forwarded to FEMA.*
- **Resources**
 - As of 1400 **October 2, 90** National Guard troops are on active duty in various activities. *National Guard troops are projected to complete active duty by 1800 hrs today.*
- **Emergency Medical Services**
 - Emergency Medical Services and Department of Mental Health continues implementation of crisis counseling programs and related critical-incident stress relief.
- **Energy**
 - **3,316** customers remain without power.
- **Food**
 - Disaster Food Stamps Program (a short-term program) has been approved for **43** designated localities. See Attachment 3 for designated localities.
 - **6,576,000** pounds of ice and **1,430,392** gallons of water have been distributed.
 - **843,749** total meals served at **90** fixed and **95** mobile sites. *(Data updated Monday, Wednesday & Friday)*
- **Local Situation Report Summary**
 - The Local Situation Report Summary will be distributed weekly within the Situation Report on Fridays.

4. Recovery Activities

A. State Coordinating Officer:

- *Attended two Senior Officials meetings today in Hampton and Norfolk with the FCO for counties/cities in the surrounding areas.*
- See current state priorities on page 1.

B. Human Services:

i. Teleregistrations

- **3,424** new teleregistrations since last reporting period, for a total of **51,367** registrations at COB **10/1/03**. See Attachment 2 for teleregistrations by designated jurisdictions.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to midnight daily.

ii. Small Business Administration

	Issued	Received	Approved	\$ Approved	Declined	Withdrawn	Pending
Home	28615	407	6	\$262,300	22	0	379
Business	5298	57	0	\$0	2	2	53
EIDL	0	66	0	\$0	1	4	61
TOTAL	33913	530	6	\$262,300	25	6	493

iii. Individuals and Households Program (IHP)

1. Housing

- Temporary housing assistance dispersed to date - ***\$10,064,944.84***
- Two travel trailers have been placed in the city of Poquoson *and one in Gloucester*
- More than 2,017 homes reported destroyed and 9,207 with major damage.

2. Other Needs Assistance (ONA) (data as of 10/1/03)

Amount referrals approved:	<i>\$5,283,477.65</i>
Amount referrals disbursed:	<i>\$ 999,000.00</i>
Total referrals received:	<i>21,125</i>
Total referrals approved:	<i>3,169</i>
Total referrals ineligible:	<i>2,846</i>
Total referrals withdrawn:	<i>546</i>
Total referrals pending:	<i>14,564</i>

iv. Disaster Recovery Centers

	Location & Address	Date Opened	Clients Served 9/30	Clients Served Cumulatively
1	Poquoson Emmaus Baptist Church (Gym)—814 Yorktown Road	9/23	71	1,003
2	Norfolk Ocean View Center—600 E. Ocean View Ave.	9/26	31	173
3	Hampton N. Hampton Community Center at Jefferson Davis Middle School 1435—A Todds Lane	9/26	50	254
4	Gloucester Old Wal-Mart Building—6513 Market Drive	9/26	60	240
5	Buena Vista/Mountain View Elementary (Closed 9/28 COB)	9/26	7	37
6	Newport News Dresden Drive Shopping Center (Dresden Dr. & Jefferson Ave.)	9/27	35	103
7	Virginia Beach 316 Constitution Road	9/28	32	32

Updated Information is bold and italicized.

	Location & Address	Date Opened	Clients Served 9/30	Clients Served Cumulatively
8	York Caritas Building –1000 Old York Hampton Highway	9/29	60	60
9	Alexandria Lee Center—1108 Jefferson Street,	9/29	16	16
10	Portsmouth Recreation Center, Old Cradock High School 4300 George Washington Highway	9/30	57	57
11	James City County-Williamsburg Community Center 5301 Longhill Road	9/30	38	51
12	Chesapeake Chesapeake Central Library 298 Cedar Road	10/1	<i>Not available</i>	<i>Not available</i>
13	Staunton National Guard Armory Gypsy Hill Park, 500 Thornrose Avenue	10/2	<i>Not available</i>	<i>Not available</i>
14	Suffolk National Guard Armory 2761 Godwin Boulevard	10/2	<i>Not available</i>	<i>Not available</i>
15	Chesterfield Chesterfield Business Center, Bldgs. E&F (Chesterfield Airpark) 7333 Whitepine Road	10/2	<i>Not available</i>	<i>Not available</i>

v. Disaster Unemployment Assistance

- Individuals in the declared localities can submit Disaster Unemployment Assistance applications at the nearest Virginia Employment Commission office through October 24. *As of 10/1/03, 168 disaster assistance applications had been received.*

vi. Donations Coordination

- The volume of calls to the hotline continues to increase. Most calls are for debris removal.

vii. Crisis Counseling Grant

- The Department of Mental Health and Retardation and Substance Abuse Services has developed an application for a \$936,000 Crisis Counseling Grant from FEMA. *This grant has been submitted to FEMA for review.*

C. Infrastructure Services

i. Public Assistance Program

- Have received **95** Requests for Public Assistance to date and have completed all Preliminary Damage Assessments.
- *A PA representative accompanied the FCO and SCO to regional Senior Officials meetings today in Norfolk and Hampton for surrounding counties and cities.*
- *28 designated jurisdictions have been additionally approved for Public Assistance, Categories C through G.*
- *28 hospitals participated in a* teleconference with the Department of Health *on October 1* to advise them of available disaster assistance programs.

- The Applicant's Briefings have been scheduled and notification sent for Accomack-October 6, Lynchburg-October 7, Henrico and King William County-October 8, Fairfax City and Fauquier-October 9, Charlottesville-October 10, City of Hampton-October 14, and Electric Coops-October 15.

ii. Debris Management Liaison

- VDEM will be distributing additional guidance to localities regarding estimating load quantities in trucks.
- VDEM plans to provide consumers with additional guidance in regard to contracting for tree removal services.

D. Mitigation

- Mitigation staff will initiate identification of mitigation project priorities for this disaster. ***Other state agencies will be contacted regarding development of this prioritization strategy.***
- ***The HurricaneSafe brochure is complete and the final draft is being reviewed by Public Affairs.***
- Mitigation will participate in the Environmental Scoping Meeting scheduled for October 7.
- FEMA Mitigation Specialist will staff the scheduled PA Briefings.
- Staff will meet with Virginia Tech representatives by October 3 to discuss contracting for services for completion of the Commonwealth's and localities DMA2K planning requirements using the 7% Hazard Mitigation Grant Program Planning funds.
- Staff will attend the VA Zoning Officials Conference on October 1-2, to discuss the National Flood Insurance Program.

E. Legislative Liaison

- ***Responded to questions and inquiries from VA Senator Davis and VA Delegate Fenton Bland regarding recovery issues. All inquiries have been satisfactorily completed.***

F. Community Relations

- ***28 CR teams are operating in the field. This is the maximum number to be supported by state resources.***
- ***Three DRCs open today. VDEM Regional Coordinators and CR Teams will be present.***
- ***Regional Coordinators have been tasked to monitor state efforts in DRCs as a continuing need.***
- ***CR is handling individual requests/concerns from residents and officials in King William, Cumberland and Sussex Counties.***
- ***A Senior Officials meeting has been arranged for Monday Oct 6 for counties/cities surrounding the City of Richmond. FCO and SCO will attend.***
- ***Town Meetings:***
 - CR will attend a town meeting in Surry County at the L.P Jackson Middle School in the Dendron area on October 3 at 5.30p.m.
 - ***Saturday October 4 – Richmond City - Westover Hills Community Center, 1211 Janke Rd. at 10 a.m. - CR attending***
 - ***Sunday, October 5 – York Co. - Grafton HS, 403 Grafton Dr. at 3:30 p.m. - CR attending***

G. Public Affairs

- ***Distributed the following news releases: Individuals & Households Program Assistance, DRC openings in Staunton, Suffolk and Richmond (Chesterfield), Disaster Assistance Update, Reimbursement to Local Governments for Debris Removal, Volunteers to Help With Debris Removal, and Additional Jurisdictions Authorized for Assistance.***
- ***Public Affairs attended DRC opening in Richmond (Chesterfield).***
- Two Field Public Information Officers (PIOs) have been deployed and are operating in the Shenandoah and Richmond area.

H. Environmental Officer

- The Environmental Officer will attend the initial FEMA/State Environmental Scoping Meeting on Tuesday at 10 a.m. in the DFO. Other invited state agencies are Dept. of Game and Inland Fisheries, Dept. of Environmental Quality, Dept. of Conservation and Recreation, Marine Resources Commission, Dept. of Health, Dept. of Forestry, Dept. of Agriculture and Consumer Services, Dept. of Housing and Community Development and Dept. of Emergency Management.

I. Disaster Recovery Task Forces

i. State Economic Recovery Task Force

- A representative from the Office of Lieutenant Governor and the Department of Housing and Community Development participated in a long-term restoration meeting September 29.

ii. State Coordinator for Local Recovery Task Forces

- *The following additional LDRTFs have convened meetings to prepare for recovery activities: Shenandoah County, Page County/Town of Luray, City of Williamsburg, Chesterfield County and the regional LDRTF of the counties of Augusta, Highland, Bath, Rockbridge and the cities and towns of Staunton, Waynesboro, Monterey, Warm Springs, Lexington and Buena Vista.*
- *The Newport News/ Hampton LDRTF will meet next week to reorganize their program.*
- Continue to coordinate with localities with LDRTFs and attempt to encourage others to organize one. A team of several VOAD organization reps is assisting in development of new Long Term Recovery Collaborations.

Authority of Michael M. Cline, State Coordinator
/s/ Harry Colestock, Deputy State Coordinating Officer

Attachment 1 – Designated Counties Table

Declaration Date: 09/18/2003				Incident Period: 09/18/2003 & Continuing					
NUMBER OF COUNTIES, INDEPENDENT CITIES & TRIBAL AREAS DESIGNATED									
Indiv. Assist	99	Pub Assist	99	Tribal Nations			0		
DECLARATION INFORMATION									
Jurisdiction	AFFECTED Not FEMA Designated	IA	Public Assistance						
			A	B	C	D	E	F	G
Accomack		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Albemarle		09/22	09/22	09/22					
Amelia		09/22	09/22	09/22					
Amherst		09/22	09/22	09/22					
Appomattox		09/22	09/22	09/22					
Arlington		09/20	09/20	09/20					
Augusta		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Bedford		09/22	09/22	09/22					
Brunswick		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Buckingham		09/22	09/22	09/22					
Campbell		09/22	09/22	09/22					
Caroline		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Charlotte		09/22	09/22	09/22					
Chesterfield		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Charles City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Clarke		09/22	09/22	09/22					
Culpepper		09/22	09/22	09/22					
Cumberland		09/22	09/22	09/22					
Dinwiddie		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Essex		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Fairfax		09/20	09/20	09/20					
Fauquier		09/22	09/22	09/22					
Fluvanna		09/20	09/20	09/20					
Frederick		09/22	09/22	09/22					
Gloucester		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Goochland		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Greene		09/22	09/22	09/22					
Greensville		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Halifax		09/22	09/22	09/22					
Hanover		09/22	09/22	09/22					
Henrico		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Isle of Wight		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
James City		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
King and Queen		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
King George		09/22	09/22	09/22					
King William		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Lancaster		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Louisa		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Loudoun		09/22	09/22	09/22					
Lunenburg		09/22	09/22	09/22					
Madison		09/22	09/22	09/22					
Mathews		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Mecklenburg		09/20	09/20	09/20					
Middlesex		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24

Updated Information is bold and italicized.

Nelson		09/22	09/22	09/22					
New Kent		09/22	09/22	09/22	10/01	10/01	10/01	10/01	10/01
Northampton		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Northumberland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Nottoway		09/22	09/22	09/22					
Orange		09/20	09/20	09/20					
Page		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Pittsylvania		09/22	09/22	09/22					
Powhatan		09/22	09/22	09/22					
Prince Edward		09/22	09/22	09/22					
Prince George		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Prince William		09/20	09/20	09/20					
Rappahannock		09/22	09/22	09/22					
Richmond		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Rockbridge		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Rockingham		09/22	09/22	09/22					
Shenandoah		09/22	09/22	09/22					
Southampton		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Spotsylvania		09/20	09/20	09/20					
Stafford		09/20	09/20	09/20	10/01	10/01	10/01	10/01	10/01
Surry		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Sussex		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Warren		09/22	09/22	09/22					
Westmoreland		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
York		09/18	09/18	09/18	10/01	10/01	10/01	10/01	10/01
Alexandria – Independent City		09/18	09/18	09/18					
Bedford – Independent City		09/22	09/22	09/22					
Buena Vista – Independent City		09/22	09/22	09/22					
Charlottesville – Independent City		09/22	09/22	09/22					
Chesapeake – Independent City		09/18	09/18	09/18					
Colonial Heights – Independent City		09/20	09/20	09/20					
Danville – Independent City		09/20	09/20	09/20					
Emporia – independent City		09/18	09/18	09/18					
Fairfax – Independent City		09/20	09/20	09/20					
Falls Church – Independent City		09/20	09/20	09/20					
Franklin – Independent City		09/18	09/18	09/18					
Fredericksburg – Independent City		09/22	09/22	09/22					
Hampton – Independent City		09/18	09/18	09/18					
Harrisonburg – Independent City		09/22	09/22	09/22					
Hopewell – Independent City		09/18	09/18	09/18	9/24	9/24	9/24	9/24	9/24
Lynchburg – Independent City		09/22	09/22	09/22					
Manassas – Independent City		09/22	09/22	09/22					
Manassas Park – Independent City		09/22	09/22	09/22					
Newport News – Independent City		09/18	09/18	09/18					
Norfolk – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Petersburg – Independent City		9/20	9/20	9/20					
Poquoson – Independent City		9/18	9/18	9/18					
Portsmouth – Independent City		9/18	9/18	9/18					
Richmond – independent City		9/20	9/20	9/20					
Staunton – Independent City		9/20	9/20	9/20					
Suffolk – Independent City		9/18	9/18	9/18					
Virginia Beach – Independent City		9/18	9/18	9/18	9/24	9/24	9/24	9/24	9/24
Waynesboro – Independent City		9/20	9/20	9/20					
Williamsburg – Independent City		9/18	9/18	9/18					
Winchester – Independent City		09/22	09/22	09/22					

Attachment 2 – Teleregistrations as of COB 10/1/03

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Accomack	2	131	King William	17	237
Albemarle	4	39	Lancaster	26	340
Alexandria (city)	4	158	Loudoun	6	45
Amelia	6	72	Louisa	4	66
Amherst	0	2	Lunenburg	3	46
Appomattox	1	10	Lynchburg (city)	0	5
Arlington	0	60	Madison	1	10
Augusta	10	126	Manassas (city)	0	4
Bedford	0	2	Manassas Park (city)	0	1
Brunswick	13	115	Mathews	61	627
Buckingham	3	24	Mecklenburg	3	45
Buena Vista (city)	2	40	Middlesex	48	568
Campbell	1	7	Nelson	0	8
Caroline	11	128	New Kent	53	668
Charles City	19	154	Newport News (city)	316	4416
Charlotte	0	23	Norfolk (city)	224	3393
Charlottesville (city)	5	39	Northhampton	7	79
Chesapeake (city)	195	3056	Northumberland	18	238
Chesterfield	201	3482	Nottoway	3	78
Clarke	1	14	Orange	2	41
Colonial Heights (city)	16	249	Page	14	184
Culpepper	3	19	Petersburg (city)	46	878
Cumberland	5	30	Pittsylvania	0	20
Danville (city)	3	69	Poquoson (city)	57	1801
Dinwiddie (city)	16	272	Portsmouth (city)	143	2034
Emporia (city)	0	12	Powhatan	9	117
Essex	20	233	Prince Edward	5	63
Fairfax	22	591	Prince George	21	366
Fairfax (city)	0	15	Prince William	6	122
Falls Church (city)	0	12	Rappahannock	0	6
Fauquier	0	23	Richmond	8	197
Fluvanna	1	22	Richmond (city)	172	2378
Franklin (city)	30	293	Rockbridge	1	49
Frederick	2	28	Rockingham	3	71
Fredericksburg (city)	2	40	Shenandoah	2	10
Gloucester	116	2305	Southampton	23	248
Goochland	11	118	Spotsylvania	5	148

Designated Localities	Daily	Cumulative	Designated Localities	Daily	Cumulative
Greene	2	21	Stafford	10	190
Greenville	25	247	Staunton (city)	2	25
Halifax	0	22	Suffolk (city)	120	1538
Hampton (city)	292	5023	Surry	40	432
Hanover	67	710	Sussex	22	346
Harrisonburg (city)	3	26	Virginia Beach (city)	267	3571
Henrico	165	2539	Warren	2	29
Hopewell (city)	21	377	Waynesboro (city)	4	117
Isle of Wight	89	969	Westmoreland	22	272
James City	88	1189	Williamsburg (city)	0	81
King and Queen	22	150	Winchester (city)	0	1
King George	11	61	York	122	1782
			Totals All Localities	3,424	51,367

Attachment 3 – Disaster Food Stamp Program
Designated Jurisdictions

Augusta	Fredericksburg (city)	Petersburg (city)	Waynesboro (city)
Albermarle	Gloucester	Poquoson (city)	Westmoreland
Brunswick	Hampton (city)	Portsmouth (city)	Williamsburg (city)
Caroline	Hanover	Richmond (city)	York
Charles City	Henrico	Richmond	
Charlottesville (city)	Hopewell (city)	Southampton	
Chesapeake (city)	Isle of Wight	Spotsylvania	
Chesterfield	James City	Stafford	
Colonial Heights (city)	Lancaster	Staunton (city)	
Culpeper	New Kent	Suffolk	
Dinwiddie	Newport News (city)	Surry	
Fairfax	Norfolk (city)	Sussex	
Franklin (city)	Northumberland	VA Beach (city)	